**Manchester City Council**

**Role Profile**

**Thermoplastic Line Marking Operative, Grade 7**

**Highways Maintenance Service, Neighbourhoods Directorate**

**Reports to: Operational Team Lead**

**Job Family: Front Line Delivery**

**Key Role Descriptors**

The role holder will effectively manage a team who are responsible for the delivery of a wide range of operational tasks, continually promoting quality improvements, and ensuring the efficient utilisation of all resources.

The role holder will contribute to the delivery of a service that addresses the needs of local communities and is responsible and accountable for ensuring that activity undertaken is proportionate, effective, has impact, is long lasting and delivered to a high standard.

The role holder will ensure the consistent delivery of high-quality, efficient and effective services, applying a range of knowledge, technical expertise and skills, to safeguard residents, visitors and businesses.

**Key Role Accountabilities:**

Provide effective management, coordination and direction to the team, developing and implementing knowledge transfer plans, and supporting the principals of ‘joined up’ communication and to ensure efficiencies are achieved.

Ensure performance targets are met and outcomes are improved through continuous monitoring and quality assurance of information, and contribute to the development, implementation and evaluation of strategies to shape future plans for the service.

Develop effective partnership relationships in order to support the delivery of service objectives, maintain existing contracts with providers, and creating new ways of working that improve the quality of services provided to local communities.

Roles at this level may be required to manage a designated budget in relation to the programme of work and the agreed delivery plan which focuses on effective and efficient use of resources to maximise benefit for customers.

Contribute positively to the development of a customer focused culture and promote the City Council’s corporate values throughout the service.

Be proactive in identifying and supporting the implementation of change, modernisation and improvements in support of organisational strategies.

Provide robust and effective analysis of information, using outputs to inform work packages and develop an evidence based approach. Support the development and implementation of systems and processes which prioritise work requests based on meeting key corporate objectives.

Personal commitment to continuous self development and service improvement.

Through personal example, open commitment and clear action, ensure diversity is positively valued, resulting in equal access and treatment in employment, service delivery and communications.

**Where the roleholder is disabled every effort will be made to supply all necessary aids, adaptations or equipment to allow them to carry out all the duties of the role. If, however, a certain task proves to be unachievable, job redesign will be given full consideration.**

**Role Portfolio:**

Highways Maintenance Services, with a team of 66 colleagues, is responsible for a wide range of construction and maintenance tasks.

These include resurfacing roads and repairing drainage systems, calculating maintenance costs, and analysing the environmental impact of their work.

They handle maintenance requests from the public and officials, oversee practical road and street maintenance, and manage traffic during repairs.

Their duties also involve operating and maintaining construction equipment, installing road markings and signs, building and maintaining surfaces, and cleaning drainage systems.

Additionally, they install and repair guardrails and other street furniture, produce technical drawings using CAD technology, write risk assessments, and provide business support, including financial oversight and budget management.

These roles involve tasks such as installing, maintaining, and removing thermoplastic road markings, often using specialized equipment.

The main responsibilities of a professional involved in Thermoplastic Lining and Hot Applied Anti-Skid Surfacing include:

Understanding project specifications, plans, and drawings to determine the scope and requirements of the road lining work and adopting safe, healthy, and environmentally responsible work practices.

Ensuring compliance with health and safety regulations, minimising environmental impact, and maintaining a safe worksite. Selecting, and using materials, components, tools, and equipment.

Choosing appropriate materials such as hot applied thermoplastic lining material of various colours and hot applied antiskid materials of various colours, aluminium road studs of various sizes, hot bitumen materials, various tack coat materials as well as the tools and machinery required for the job.

Preparing the site involves setting out various chapter 8 traffic management systems, setting out for various lining work, roundels, stencils, zig zags and other various types of road lining. Laying hot applied thermoplastic lining:

The actual process of laying the hot applied thermoplastic lining, which may be done manually or by machine, ensuring proper alignment, level, and finish.

Maintaining and removing work area protection and safety equipment: Installing and later removing any barriers, signage, or equipment used to protect the work area and the public during road lining work.

**Our Manchester Behaviours**

* We are proud and passionate about Manchester
* We take time to listen and understand
* We ‘own it’ and we’re not afraid to try new things
* We work together and trust each other
* We show that we value our differences and treat people fairly

**General Skills**

* **Communication Skills:** Is able to effectively transfer key and complex information to all levels of staff, adapting the style of communication as necessary and ensuring that this information is understood.
* **Planning and Organising:** Excellent prioritisation skills, evidenced by targets setting for self and others to meet demanding timescales.
* **Problem Solving and Decision Making:** Ability to formulate independently a range of options for new or unfamiliar situations and to select the appropriate course of action to produce a logical, practical and acceptable solution. An ability to make independent decisions of a relatively uniform nature.
* **ICT Skills:** Skills to use appropriate tools and techniques to provide moderately complex web interfaces to new or existing applications.
* **Commercial Skills:** Demonstrates an understanding of strategic issues, taking account of business needs and new technology developments.

**Technical Requirements (Role Specific)**

**Level 2 NVQ Diploma in Road Line Marking Operations**

**A full Uk driving licence**